

## NPTCBC YOUTH SERVICE REPORT CARD MARCH 2015

<p><b>Population outcomes (SIP): Young people aged 11-25 in Neath Port Talbot are able to fulfil their learning potential; are physically and emotionally healthy; have the skills necessary to access and sustain employment; are able to ‘feel safe and are safe’.</b></p>	
<p><b>Corporate Improvement Objective: Better Schools; Brighter Prospects; Safer Brighter Futures; Prosperity for All.</b></p>	
<p><b>ELLS Directorate Strategic Priorities/Objectives: Narrow the performance gap; improve pupil attendance; keep our citizens active, engaged and healthy; keep people safe and prioritise support for people at risk of domestic violence, drug and alcohol abuse; focus on the needs of children and families and implement effective early intervention approaches; ensure the efficient and effective utilisation of grant funded opportunities.</b></p>	
What we do	Who we work with
<p>The Youth Service provides opportunities to young people to enable their learning, personal and social development. The service delivers:</p> <ul style="list-style-type: none"> <li>• 14 Youth Clubs;</li> <li>• 2 Mobile units;</li> <li>• Targeted work in 3 Communities First Clusters;</li> <li>• Targeted work with Team Around the Family (TAF) referrals and vulnerable young people;</li> <li>• Targeted work with young people Not in Education, Employment or Training (NEETS);</li> <li>• Duke of Edinburgh Awards;</li> <li>• Relationship Advice Drop in Service (RADS) sexual health services;</li> <li>• Youth Engagement Progression Framework</li> <li>• Youth Support Services Liaison.</li> </ul> <p>The Youth Service receives approx. 63% core funding from Neath Port Talbot County Borough Council and external funding</p>	<p>The Youth Service works with young people aged 11-25 from across the whole of the county borough.</p> <p>Our partners include:</p> <ul style="list-style-type: none"> <li>• Menter Iaith</li> <li>• Dove Workshop</li> <li>• Careers Wales</li> <li>• Job Centre Plus (JC+)</li> <li>• Schools</li> <li>• Neath Port Talbot College Group</li> <li>• Training Providers</li> <li>• Third Sector Organisations</li> <li>• Community Based Organisations</li> <li>• Communities First Cluster Teams</li> <li>• ELLLs Directorate Teams</li> <li>• Children’s Services Teams</li> <li>• Youth Offending Services</li> </ul>

from Communities First, Local Health Board, Families First and Welsh Government.	
<b>Population Indicators: (overarching measures set by and measured by Welsh Government)</b>	<b>Service level indicators: (locally set measures that give a broad picture of the work carried out by services)</b>
<p>Reduction in the number of young people who are overweight or obese;</p> <p>Reduction in the number of young people who misuse alcohol or other substances;</p> <p>Reduction in serious domestic violence referrals;</p> <p>Reduction in the number of 15 year olds not achieving a recognised qualification;</p> <p>Increase in pupil attendance in secondary school;</p> <p>Reduction in permanent and fixed term exclusions;</p> <p>Improved attainment by Free School Meals pupils;</p> <p>Reduction in the number of year 11 NEETS;</p> <p>Reduction in the number of 16-24 unemployed;</p> <p>Reduction in the number of teenage conceptions</p> <p>Reduction in the number of looked after children;</p>	<p>No. of young people aged 11-24 reached; ; (reached 4983 young people during 2014/15)</p> <p>% of 11-24 age population reached; (achieved 22% reach during 2014/15)</p> <p>No. of contacts with young people reached; (achieved 35,117 contacts during 2014/15).</p>
<b>How are we doing?</b>	
<b>How much did we do?</b>	<b>How well did we do it?</b>
<p>No of young people aged 11-24 reached; 4983 (Wales average for 2013/14 = 4,142)</p>	<p>% of 11-24 youth population reached; 22%(Wales average for 2013/14 = 21%)</p>
<p>No of contacts achieved; 38,022</p>	<p>Average contact achieved; 7.6 (Wales average for 2013/14=10%)</p>
<p>No and contacts with young people attending open access provision such as youth clubs and lunch clubs;</p>	<p>% of those reached attending universal provision; 76%</p>

<p>3808 individual young people / 22,866 contacts</p> <p>No and contacts with young people attending targeted provision:</p> <ul style="list-style-type: none"> <li>• Communities First team worked with 411 young people / 3,368 contacts</li> <li>• Prevention team (Families First Funded) 223 young people / 2,764 contacts</li> <li>• Youth Engagement and Progression team 878 young people / 7,546 contacts</li> </ul> <p>No of contacts to the RADS. 1,478</p>	<p>Average contact achieved within universal provision; 6</p> <ul style="list-style-type: none"> <li>• % of those reached attending Communities First provision and average level of contact; 8% of young people of NPT population aged 11-24/ average number of contacts = 8</li> <li>• % of those reached attending Prevention Team provision and average level of contact 4.5% of young people of NPT population aged 11-24/ average number of contacts = 7</li> <li>• % of those reached attending Youth Engagement and Progression provision and average level of contact 18% of young people NPT population aged 11-24/ average number of contacts = 8.5</li> </ul> <p>Not able to give a percentage on the RADS service due to the confidential nature of the provision.</p>
Is anyone better off?	
Number	Percentage
<p><u>Skills &amp; Knowledge:</u> No of young people reached achieving an accredited outcome or national award; 400 young people (464 awards)</p>	<p>% of young people reached achieving an accredited outcome or national award; 8% (Wales average for 2013/14 = 10%)</p>

<p>No of young people reached achieving a locally recognised award. 1014 young people(1059 awards)</p> <p>No of young people reached with increased knowledge of where to gain support and advice. **</p>	<p>% of young people reached achieving a locally recognised award. 20% (Wales average for 2013/14 = 15%)</p> <p>% of young people reached with increased knowledge of where to gain support and advice. **</p>
<p><b><u>Attitude &amp; Opinions:</u></b></p> <p>No of young people more positive about learning, employment and training; **</p> <p>No of young people feeling more positive about themselves; **</p>	<p>% of young people more positive about learning, employment and training; **</p> <p>% of young people feeling more positive about themselves; **</p>
<p><b><u>Behaviour:</u></b></p> <p>No of young people exhibiting positive/healthy behaviour in a range of settings; 809</p> <p>No of young people engaged in active citizenship. 398</p>	<p>% of young people exhibiting positive/healthy behaviour in a range of settings; 16%</p> <p>% of young people engaged in active citizenship; 8%</p>
<p><b><u>Circumstances:</u></b></p> <p>No of young people achieving a change in circumstances: 259</p> <ul style="list-style-type: none"> <li>• entered further education; 71</li> <li>• entered paid employment; 101</li> <li>• entered work based learning; 87</li> </ul>	<p>% of young people achieving a change in circumstances: 5.2%</p> <ul style="list-style-type: none"> <li>• entered further education; 1.4%</li> <li>• entered paid employment; 2%</li> <li>• entered work based learning; 1.7%</li> </ul>
<b>Story Behind the Data</b>	
Reach has reduced by 9% from 5439 in 13/14 to 4983 in 14/15. This is due to a reduction in the number of youth clubs from 17 to	

14 (2 mobile clubs ceased and 1 closed due to health and safety); the focus for grant funding has also moved to targeted work with vulnerable young people rather than universal project work. Club provision has been further reduced in 15/16 as part of the efficiency savings. Overall 10 nights provision was lost and this is likely to impact significantly on both reach and contacts with young people. These figures will be reported on at the end of March 2016.

The reduction in reach has resulted in a loss of just under 20% in the number of contacts with young people from 42,181 in 13/14 to 35,328 in 14/15. Along with the reduced provision above the alternative education provision, ENGAGE was halved during 2014/15. Although the provision caters for a small group of young people the contacts that they generate are significant i.e. 2 per young person daily. ENGAGE will transfer to the Educated Other Than At School (EOTAS) Team from 1<sup>st</sup> April 2015 and this will impact significantly on the number of contacts achieved by the service in the future.

The service is currently sustaining its reach at 22% of the 11-25 population. However given the above it is likely that the penetration rate will reduce in 15/16.

Nationally accredited outcomes have reduced by 50% both in terms of numbers and the percentage of young people reached from 849 (16%) in 13/14 to 400 (8%) in 14/15. This is due to the reduction in the overall reach, significantly reduced numbers on ENGAGE, reductions in funding to meet the costs of accreditation and more targeted work with vulnerable young people. To address this the service has recognised young peoples' progress by providing a local certificate of participation in the curriculum areas of Citizenship, Arts, Sports, Health and Welsh. As a result locally recognised accreditation has risen significantly from 172 (3%) in 13/14 to 1014 (20%) in 14/15.

The average level of contact with young people is on a par with previous years even though the level of reach and overall contact with young people is reduced. The impact of more targeted work means that although the service will work with less individual young people it is likely that a greater level of contact will be needed to enable them to overcome barriers to progression. It is too early to comment on this impact but it will be measured during the next financial year.

Measuring the impact of the service on the satisfaction levels, attitude and opinions/behaviours of young people needs development. Currently those marked \*\* are not measured and others are not measured consistently across the whole service. The service is exploring a number of tools that may help measure soft outcomes more effectively e.g. the STAR tool; Self Efficacy Evaluation

Form etc. It is also mindful of WG's intention to publish a national outcomes framework for youth work. This is currently under development.

Changes in circumstances is more developed but at the moment circumstantial outcomes have been measured by the targeted teams. These team have a remit which includes supporting NEET and at risk of NEET young people and has achieved a change for 5.8% of the total number of young people reached by the entire service.

#### **Next Key Actions to do Better**

<b>What?</b>	<b>Who?</b>	<b>When?</b>
<ul style="list-style-type: none"> <li>• Develop a satisfaction survey for use across the whole service</li> </ul>	JH/SYO's	End Sept 2015
<ul style="list-style-type: none"> <li>• Identify appropriate measures for attitude/opinion, behaviour and circumstances and apply to targeted groups of young people.</li> </ul>	JH/SYO's	End Sept 2015
<ul style="list-style-type: none"> <li>• Review club provision in line with recommendations from CYPEB.</li> </ul>	JH	End Dec 2015
<ul style="list-style-type: none"> <li>• Monitor the impact of targeted work on reach and contacts.</li> </ul>	JH	Quarterly 15/16
<ul style="list-style-type: none"> <li>• Monitor the number of Vulnerable Assessment Profile young people accessing youth club provision</li> </ul>	JH	End of March 16